

PLUMBTECH and BathDecor Care, Use and Warranty

Thank you and congratulations on your purchase!

At Plumbing Technologies, we are dedicated to making high quality and durable products with consumer oriented features designed to ensure comfort and longevity. Every toilet seat we manufacture is made with the finest materials available, to exacting manufacturing standards and exceptional workmanship techniques to provide high quality products for a better value.

Care & Helpful hints:

1. Install the seat as per the instructions included in the package.
2. Use a mild soap to clean the seat. We recommend a warm soapy water with a soft cloth. Using a dishwashing detergent with an antimicrobial ingredient will aid in maintaining a healthy environment.
3. Do not use harsh chemical cleaners.
4. Do not use a scrub brush or abrasive pad as it may scratch or mar the surface.
5. For solid natural wood seats, the use of a solid wood wax or clear floor polish/wax is recommended to seal the wood to minimize water penetration.
6. For solid natural wood seats, it is recommended that a minimum of 6% humidity content be maintained in the bathroom to minimize the possibility of the wood drying out or shrinking which may lead to seams cracking.
7. For soft seats with a vinyl cover, do not use harsh chemicals to clean the surface. This will cause the vinyl to become brittle and increase the potential for cracking or tearing.
8. If the seat become loose, retighten the mounting hardware.
9. Do not stand on the seat ring or seat cover.

Limited Warranty

Below are Plumbing Technologies LLC warranty standards for this Limited Warranty. Please review the Limited Warranty and maintain it in a safe place. Please be sure to retain and maintain your original sales receipt (or a readable photocopy) or your packing slip if the purchase was from an on line retailer for proof of purchase date and the end flap of the box where the label with the model number is located. In the event you are required to return your product to Plumbing Technologies or submit a warranty claim, **THESE DOCUMENTS WILL BE REQUIRED**. Please maintain these documents on file or a safe and secure place for future reference. We stand behind our Limited Warranty, please contact us with any issue you may experience so we may resolve it as soon as possible.

- A. Registration of your warranty is not required to activate your warranty.
- B. This Limited Warranty covers that this toilet seat will be free from defects in material and workmanship as described in this Limited Warranty document. Coverage under this Limited Warranty applies only to the original purchaser of a new unused toilet seat purchased in the USA, Puerto Rico and Canada.
- C. If a defect that is covered during the Limited Warranty period occurs, Plumbing Technologies LLC will repair or replace (at Plumbing Technologies option) the defective product or component. If it is determined that a replacement component or seat is required to honor this Limited Warranty, Plumbing Technologies LLC reserves the right to substitute materials of equal or higher quality if the like component is not available. Where a replacement seat is required, Limited Warranty coverage for this seat is limited to a one (1) time replacement during the original Limited Warranty period which starts on the original date of purchase. Repairs to or replacement of this seat or its components under the terms of this Limited Warranty will apply to the original warranty period and will not serve to extend such period.

- D. What does this Limited Warranty not cover? This Limited Warranty does not cover the following: imperfections of the components caused by abuse, exposure to outdoor conditions, damage to materials caused by the use of harsh and caustic chemicals, unsanitary conditions, damaged caused by improper use, damaged caused by improper care, failure to maintain the tightness of the mounting hardware and if the seat is no longer in the USA, Canada or Puerto Rico. This Limited Warranty does not include reimbursement for inconvenience, removal, installation, setup time, loss of use, shipping or any other costs or expenses. Failure to follow the manufacturer's care instructions may void this Limited Warranty. Plumbing Technologies does not warrant that this product is suitable for any person's medical condition or that it will protect the user against bacteria, viruses, or other disease organisms. Follow all installation instructions found in the package carefully to ensure the seat is installed properly. Product failure due to incorrect installation may void this Limited Warranty. The following actions will void this Limited Warranty: cutting or altering the size and shape of the seat, removing the factory installed hinges, removing the factory installed bumpers, removing the paint and using different mounting hardware than what was supplied by Plumbing Technologies. In no event, shall Plumbing Technologies be liable for any consequential, incidental, indirect, special or punitive damages whatsoever in any way arising out of the use or inability to use the product. Some states do not allow the exclusion or limitation or consequential damages, so the above limitation or exclusion may not apply. Plumbing Technologies LLC reserves the right to refuse service and invalidate this Limited Warranty when, upon inspection, the product is found to be in an unsanitary condition, or when the product failure is due to causes other than defective material and/or workmanship. All warranties contained herein are void if the product is found to have been tampered with or misused by the purchaser beyond reasonable wear, and shall not apply if the product has been physically damaged intentionally or due to accident or neglect, including to but not limited to mold, burns, cuts, scratches, stains, bodily fluids, water stains or is otherwise abnormally soiled, abused or unsanitary. The service terms stated in this Limited Warranty shall be the consumer's sole and exclusive remedy in the event of product failure during the Limited Warranty period. Plumbing Technologies makes no warranty beyond what is contained in this Limited Warranty. Plumbing Technologies LLC does not authorize any person to create for it any other obligation or ability in connection with this Limited Warranty.
- E. How do you get service? If you are considering placing a warranty claim, please contact Plumbing Technologies at 973-998-9778, fax 973-998-9780 or email customerservice@plumbtechseats.com. A simple claim form will be sent to you for your use in filing a claim. This form must be submitted with a clear copy of the original sales receipt or packing slip for proof of purchase date as well as a copy of the package end flap with the model number clearly visible. At our discretion, we may ask you to provide photos (digital or standard) of the claimed defect prior to its return for inspection, if requested. You must provide transportation or accept freight charges to and from the nearest Plumbing Technologies facility for inspection of the warranted product (if requested) or to return the product for either repair or replacement. Plumbing Technologies will not refund the purchase price. Please contact the retailer where the seat was purchased for their refund policy.
- F. How does state and local laws apply? This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.